

## TO WHOM IT MAY CONCERN

It has come to my attention, that the company „Mandelay Kft.“ „BHO – Budapest Home Office“ is sending out emails offering fraudulent „SCIO“ and „EDUCTOR“ – devices and accessories at reduced prices. I now find out that Mandelay and others have been preparing illegal counterfeit software behind my back, for over a year.

I want to make it clear, that I, the undersigned Desire' Dubounet (p.k.a. Prof. W. Nelson) because of Mandelay's recent actions and my discovery of past transgressions, am no longer working with Mandelay nor have I authorized them to sell Mandelay's new fraudulent and deceptive „SCIO“ and „EDUCTOR“ devices/software. Let the public be known that I gave them a CEASE AND DESSIST of using my Name, my Patent, my Copyright and my Technology in any fashion.

The Mandelay “SCIO” and “EDUCTOR” software is dramatically inadequate and over ten years behind my approved version made by QX WORLD. Marketing it as the same, without a name change, is deceptive and fraudulent practices (the crime of medical device misbranding). I have notified them of this and encouraged them to make a name change. They refused to. They continue with their deceptive crimes. They are guilty of Patent Infringement, Copyright Infringement, Breach of contract, Device Misbranding, and Counterfeit Software. And threatening me is an additional crime of extortion.

Mandelay's devices are not originals and do not have the latest approved software. Please do not be an accomplice to this long list of Mandelay's crimes, this might involve you with criminal or civil charges. Your patients, your therapist, your family, deserve to have right device and software.

In the spirit of full disclosure, let me be clear. Mandelay's devices are inferior, do not have my support, and fraudulently misrepresent Biofeedback. The only authorized and supported company for the production, development and marketing of the SCIO/EDUCTOR devices/software is QX World Kft. and the only engine for software activation and database of devices is [www.QXSUBSPACE.com](http://www.QXSUBSPACE.com).

Only the original devices with the latest software bought from QX World/QXSUBSPACE and registered in their database are legal, functional, safe and fulfill all legal requirements and have 2 years of warranty and technical support.

Date:

Signature:

9th of September 2017, Budapest



Desire' Dubounet